

MARY
OPPENHEIMER
DAUGHTERS

Registration No. 2017/475601/07

PROMOTION OF ACCESS TO INFORMATION MANUAL

Private Body

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A. Introduction

Mary Oppenheimer Daughters Proprietary Limited is a registered Private Company, established in 2017 and acts as a services company providing managerial and secretarial services.

The purpose of this Manual is to assist persons wishing to access information in terms of the Promotion of Access to Information Act, No. 2 of 2000 (“the Act”), promulgated in March 2001 from Mary Oppenheimer Daughters Proprietary Limited.

This manual is not exhaustive, nor does it comprehensively deal with every procedure provided for in the Act. Requesters are therefore advised to familiarise themselves with the provisions of the Act.

B. Company Contact Details

Business Address	Postal Address
13 Baker Street Rosebank 2196	Suite 164 Private Bag X31 Saxonwold 2132

Contact:

Email: enquiries@oppenheimer-daughters.com

Website: www.oppenheimer-daughters.com

Information Officer: Thomas Hamilton Claiborne is appointed Information Officer for the purposes of this manual.

C. Guide on How to Use the Act (Section 10)

In terms of Section 10 of the Promotion of Access to Information Act 2 of 2000 as amended by the Protection of Personal Information Act 4 of 2013, the South African Human Rights Commission has published a guide containing information relating to:

- Obtaining access to a record of a private body and the assistance that is available from the South African Human Rights Commission (“SAHRC”) and/or the Information Regulator in this regard.
- Lodging a court application against a decision by the head of a private body.
- The fees that are payable for accessing a record.
- The voluntary disclosure of information by private bodies.

The Human Rights Commission has handed over the responsibility of the PAIA functions to the office of the Information Regulator effective from 1 July 2021.

South African Human Rights Commission

PAIA Unit — The Research and Documentation Department

Postal Address: Private Bag 2700, Houghton, 2041

Telephone: +27 11 484 8300 | Facsimile: +27 11 484 0582

Website: www.sahrc.org.za | Email: paia@sahrc.org.za

Information Regulator

Postal Address: P.O. Box 31533, Braamfontein, Gauteng, 2017

Telephone: +27 10 023 5200

Website: justice.gov.za

Email (complaints): complaints.IR@justice.gov.za

Email (general enquiries): infoereg@justice.gov.za

Other Legislation

Section 51(1)(c)¹ requires a private body to compile and make available a manual. Records that may be available in terms of any other legislation (Section 51(1)(d)²), unless disclosure is likely to cause harm to the commercial or financial interest of the company, include records held under the following Acts (this is not an exhaustive list):

- Basic Conditions of Employment Act 75 of 1997
- Companies Act 61 of 2008
- Compensation for Occupational Injuries and Diseases Act 130 of 1993
- Competition Act 89 of 1998
- Consumer Protection Act 68 of 2008
- Copyright Act 61 of 1978
- Currency and Exchange Act 9 of 1933

¹ Section 51(1)(c) of PAIA- The head of a private body must make available a manual containing the description of the information listed in above.

² Section 51(1)(d) of PAIA- a description of the records of the body which are available in accordance with any other legislation

- Electronic Communications and Transactions Act 25 of 2002
- Employment Equity Act 55 of 1998
- Financial Advisory and Intermediary Services Act 37 of 2002
- Financial Intelligence Centre Act 38 of 2001
- Financial Markets Act 19 of 2012
- Income Tax Act 58 of 1962
- Intellectual Property Laws Amendments Act 38 of 1997
- Labour Relations Act 66 of 1995
- Occupational Health and Safety Act 85 of 1993
- Prevention and Combating of Corrupt Activities Act 12 of 2004
- Protected Disclosures Act 26 of 2000
- Protection of Investment Act 22 of 2015
- Protection of Personal Information Act 4 of 2013
- Securities Transfer Tax Act 25 of 2007
- Skills Development Act 97 of 1998
- Skills Development Levies Act 9 of 1999
- Tax Administration Act 28 of 2011
- Unemployment Insurance Contributions Act 4 of 2002
- Value Added Tax Act 89 of 1991

D. Company Information (Section 51(1)(e))

The granting of access to certain records in the categories listed below may be available in terms of other legislation. The granting of access to certain records requested by a requester does not automatically entitle that requester to access, as certain grounds for refusal are available as set out in the Act.

1. Incorporation Documents

- Notice of Incorporation
- Memorandum of Incorporation

2. Constitution of Company

- Company statutory register
- Register of directors, officers and auditors
- Share register
- Minutes of meetings
- Agreements

3. Finance and Taxation

- Accounting records
- Annual financial statements
- Bank statements
- Asset register

- Income tax
- Value added tax (VAT)

4. Human Resources

- Employment contracts
- Salary records
- Leave records
- Training records
- Operational information
- Policies and Manuals

5. Regulatory / Compliance

- Policies and manuals

6. Insurance

- General
- Administrative information

E. Access to Information of Private Body

This manual will be available on the company's website, at www.oppenheimer-daughters.com and at the company's address as stated in Section B.

A request for Access of Information to a record as contemplated in Section 53(1) of the Act must substantially correspond with Form 2 (Annexure A of the Regulations as published in the Government Gazette), attached to this manual. The request must be addressed to the Information Officer stated in Section B of this document.

If a request for access to a record is granted or refused, the Information Officer must inform the requester of the outcome on a form that corresponds with Form 3 of Annexure A, also attached.

The requester must provide sufficient details on the request form to enable the Information Officer to identify the record and the requester. The requester should also indicate which form of access is required and, if he or she wishes to be informed in any other manner, state the necessary particulars.

The requester must identify the right that is sought to be exercised or protected and provide an explanation of why the record is being requested.

A request made on behalf of a third party must include proof of the capacity in which the request is made.

Fees

The request fee for private bodies is R140.00. The requester may lodge an internal appeal or an application to the court against the tender or payment of the requested fee.

If the request is granted, a further access fee must be paid for the reproduction, search and preparation of the record, and for any time that has exceeded the prescribed hours to search and prepare the record for disclosure.

Fees for reproductions in terms of Section 52(3)³ of the Act are prescribed in Annexure B of the Regulations as published in the Government Gazette, attached. The request fee payable by a requester, other than a personal requester, referred to in Section 54(1)⁴ of the Act, is also prescribed in Annexure B as published in the Government Gazette, attached. The access fee payable by a requester referred to in Section 54(7)⁵, unless exempted under Section 54(8)⁶, is prescribed in Annexure B as published in the Government Gazette, attached.

Version control:

Version	Changes	Date	Approved by
1	Introduction of 2026 PAIA Manual to website	25 March 2026	CEO

³ Section 52(3) of PAIA-. The only fee payable (if any) for access to a record described in a list so published is a prescribed fee for reproduction

⁴ Section 54(1) of PAIA- The head of a private body to whom a request for access is made must by notice require the requester, other than a personal requester, to pay the prescribed request fee (if any), before further processing the request

⁵ Section 54(7) of PAIA- Access fees prescribed for the purposes of subsection (6) must provide for a reasonable access fee

⁶ Section 54(8) of PAIA- The Minister may, by notice in the Gazette—

(a) exempt any person or category of persons from paying any fee referred to in this section;

(b) determine that any fee referred to in this section is not to exceed a certain maximum amount; 15

(c) determine the manner in which any fee referred to in this section is to be calculated;

(d) determine that any fee referred to in this section does not apply to a category of records;

(e) exempt any person or record or category of persons or records for a stipulated 20 period from any fee referred to in subsection (6); and

(f) determine that where the cost of collecting any fee referred to in this section exceeds the amount charged, such fee does not apply.

ANNEXURE A

FORM 2

REQUEST FOR ACCESS TO RECORD

[Regulation 7]

NOTE:

1. Proof of identity must be attached by the requester.
2. If requests made on behalf of another person, proof of such authorisation, must be attached to this form.

TO: The Information Officer

(Address)

E-mail address:

Fax number:

Mark with an "X"

Request is made in my own name person.

Request is made on behalf of another person.

PERSONAL INFORMATION			
Full Names			
Identity Number			
Capacity in which request is made (<i>when made on behalf of another person</i>)			
Postal Address			
Street Address			
E-mail Address			
Contact Numbers	Tel. (B):		Facsimile: <input type="text"/>
	Cellular:		
Full names of person on whose behalf request is made (<i>if applicable</i>):			
Identity Number			
Postal Address			

Street Address			
E-mail Address			
Contact Numbers	Tel. (B)		Facsimile
	Cellular		
PARTICULARS OF RECORD REQUESTED			
<i>Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located. (If the provided space is inadequate, please continue on a separate page and attach it to this form. All additional pages must be signed.)</i>			
Description of record or relevant part of the record:			
Reference number, if available			
Any further particulars of record			
TYPE OF RECORD <i>(Mark the applicable box with an "X")</i>			
Record is in written or printed form			
Record comprises virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc.)</i>			
Record consists of recorded words or information which can be reproduced in sound			
Record is held on a computer or in an electronic, or machine-readable form			
Printed copy of record <i>(including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form)</i>			
Written or printed transcription of virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc.)</i>			
Transcription of soundtrack <i>(written or printed document)</i>			
Copy of record on flash drive <i>(including virtual images and soundtracks)</i>			

Copy of record on compact disc drive <i>(including virtual images and soundtracks)</i>	
Copy of record saved on cloud storage server	
MANNER OF ACCESS <i>(Mark the applicable box with an "X")</i>	
Personal inspection of record at registered address of public/private body <i>(including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form)</i>	
Postal services to postal address	
Postal services to street address	
Courier service to street address	
Facsimile of information in written or printed format <i>(including transcriptions)</i>	
E-mail of information <i>(including soundtracks if possible)</i>	
Cloud share/file transfer	
Preferred language <i>(Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available)</i>	

PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED	
<i>If the provided space is inadequate, please continue on a separate page and attach it to this Form. The requester must sign all the additional pages.</i>	
Indicate which right is to be exercised or protected	
Explain why the record requested is required for the exercise or protection of the aforementioned right:	
FEES	
<p>a) A request fee must be paid before the request will be considered.</p> <p>b) You will be notified of the amount of the access fee to be paid.</p> <p>c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.</p> <p>d) If you qualify for exemption of the payment of any fee, please state the reason for exemption</p>	
Reason	

You will be notified in writing whether your request has been approved or denied and if approved the costs relating to your request, if any. Please indicate your preferred manner of correspondence:

Postal address	Facsimile	Electronic communication <i>(Please specify)</i>

Signed at _____ this _____ day of _____ 20 ____

Signature of Requester / person on whose behalf request is made

FOR OFFICIAL USE

<i>Reference number:</i>	
<i>Request received by: (State Rank, Name And Surname of Information Officer)</i>	
<i>Date received:</i>	
<i>Access fees:</i>	
<i>Deposit (if any):</i>	

Signature of Information Officer

FORM 3

OUTCOME OF REQUEST AND OF FEES PAYABLE

[Regulation 8]

1. If your request is granted the—
 - (a) amount of the deposit, (if any), is payable before your request is processed; and
 - (b) requested record/portion of the record will only be released once proof of full payment is received.
2. Please use the reference number hereunder in all future correspondence.

Reference number: _____

TO: _____

Your request dated _____, refers.

1. You requested:

Personal inspection of information at registered address of public/private body (<i>including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form</i>) is free of charge. You are required to make an appointment for the inspection of the information and to bring this Form with you. If you then require any form of reproduction of the information, you will be liable for the fees prescribed in Annexure B.	
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OR

2. You requested:

Printed copies of the information (<i>including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form</i>)	
Written or printed transcription of virtual images (<i>this includes photographs, slides, video recordings, computer-generated images, sketches, etc.</i>)	
Transcription of soundtrack (<i>written or printed document</i>)	
Copy of information on flash drive (<i>including virtual images and soundtracks</i>)	
Copy of information on compact disc drive (<i>including virtual images and soundtracks</i>)	
Copy of record saved on cloud storage server	

3. To be submitted:

Postal services to postal address	
Postal services to street address	
Courier service to street address	
Facsimile of information in written or printed format (<i>including transcriptions</i>)	
E-mail of information (<i>including soundtracks if possible</i>)	
Cloud share/file transfer	
Preferred language: (<i>Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available</i>)	

Kindly note that your request has been: Approved

Denied, for the following reasons:

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4. Fees payable with regards to your request:

Item	Cost per A4-size page or part thereof/item	Number of pages/items	Total
Photocopy			
Printed copy			
For a copy in a computer-readable form on:			
(i) Flash drive	R40.00		
• To be provided by requestor			
(ii) Compact disc	R40.00		
• If provided by requestor			
• If provided to the requestor	R60.00		
For a transcription of visual images per A4-size page	Service to be outsourced. Will depend on the quotation of the service provider		
Copy of visual images			
Transcription of an audio record, per A4-size	R24.00		
Copy of an audio record			
(i) Flash drive	R40.00		
• To be provided by requestor			
(ii) Compact disc	R40.00		
• If provided by requestor			
• If provided to the requestor	R60.00		
Postage, e-mail or any other electronic transfer:	Actual costs		
TOTAL:			

5. Deposit payable (if search exceeds six hours):

Yes

No

Hours of search	Amount of deposit (calculated on one third of total amount per request)

The amount must be paid into the following Bank account:

Name of Bank: _____
 Name of account holder: _____
 Type of account: _____
 Account number: _____
 Branch Code: _____
 Reference Nr: _____
 Submit proof of payment to: _____

Signed at _____ this _____ day of _____ 20 _____

Information officer

ANNEXURE B

Fees

FEES IN RESPECT OF PRIVATE BODIES

	Description	Amount
1.	The request fee payable by every requester	R140.00
2.	Photocopy/printed black & white copy of A4-size page	R2.00 per page or part thereof.
3.	Printed copy of A4-size page	R2.00 per page or part thereof.
4.	For a copy in a computer-readable form on: (i) Flash drive (to be provided by requestor) (ii) Compact disc • If provided by requestor • If provided to the requestor	R40.00 R40.00 R60.00
5.	For a transcription of visual images per A4-size page	Service to be outsourced.
6.	Copy of visual images	Will depend on quotation from Service provider.
7.	Transcription of an audio record, per A4-size page	R24.00
8.	Copy of an audio record on: (i) Flash drive (to be provided by requestor) (ii) Compact disc • If provided by requestor • If provided to the requestor	R40.00 R40.00 R60.00
9.	To search for and prepare the record for disclosure for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation. To not exceed a total cost of	R145.00 R435.00
10.	Deposit: If search exceeds 6 hours	One third of amount per request calculated in terms of items 2 to 8.
11.	Postage, e-mail or any other electronic transfer	Actual expense, if any."